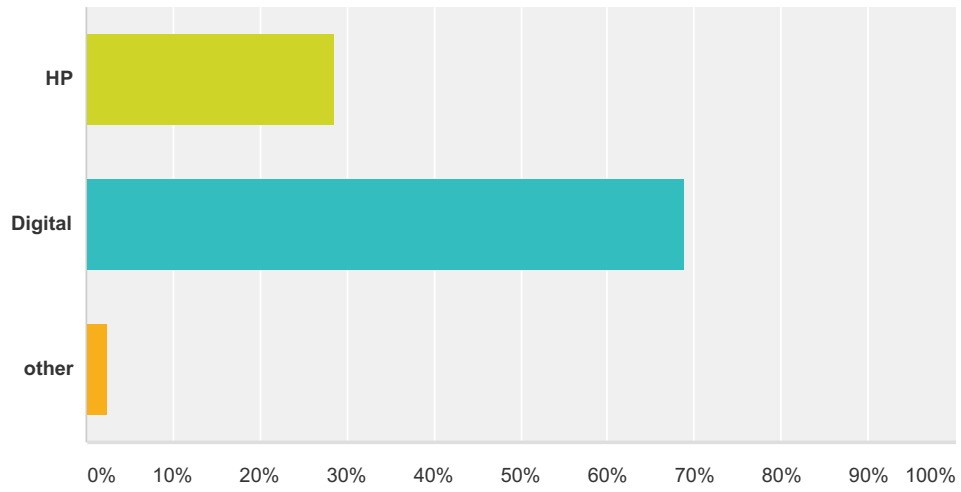


Q1 Are you an HP Section Member or a Digital Section Member?

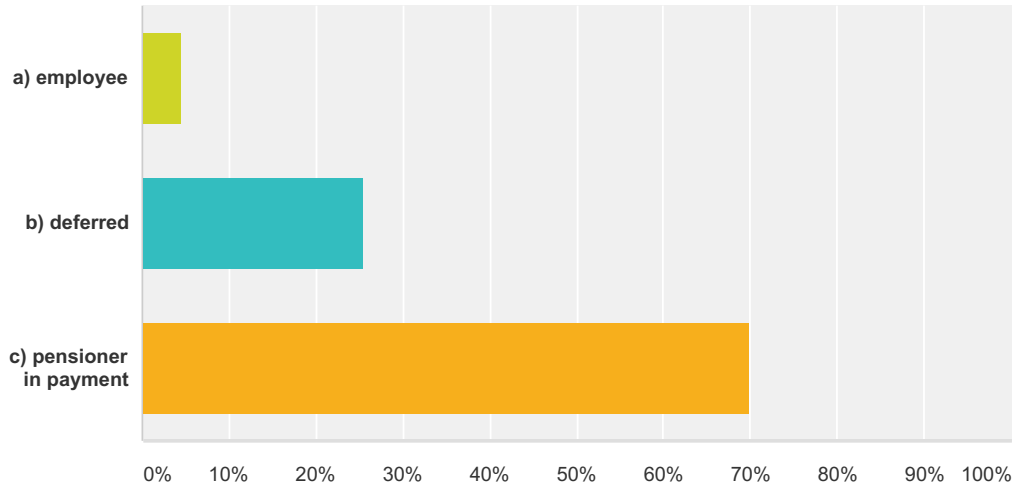
Answered: 1,034 Skipped: 7



Answer Choices	Responses
HP	28.63% 296
Digital	68.86% 712
other	2.51% 26
Total	1,034

Q2 What kind of pension member are you?

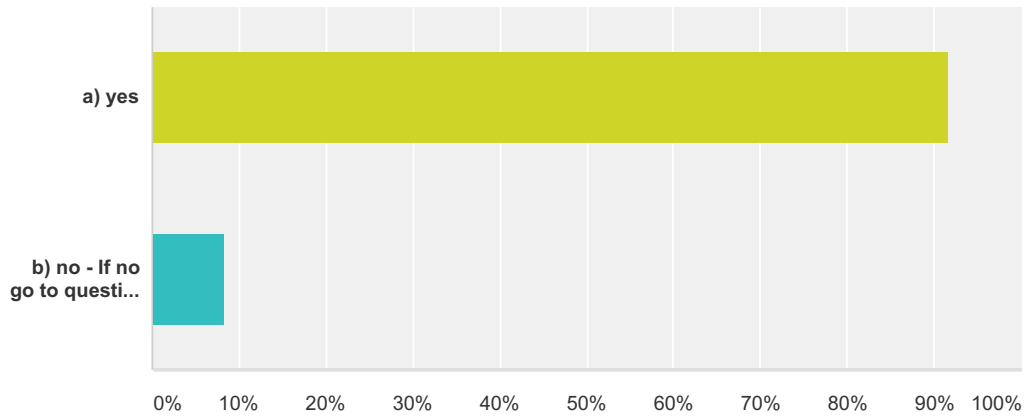
Answered: 1,039 Skipped: 2



Answer Choices	Responses	
a) employee	4.62%	48
b) deferred	25.51%	265
c) pensioner in payment	69.87%	726
Total		1,039

Q3 Did you receive the last Annual Report from the Trustees in 2014?

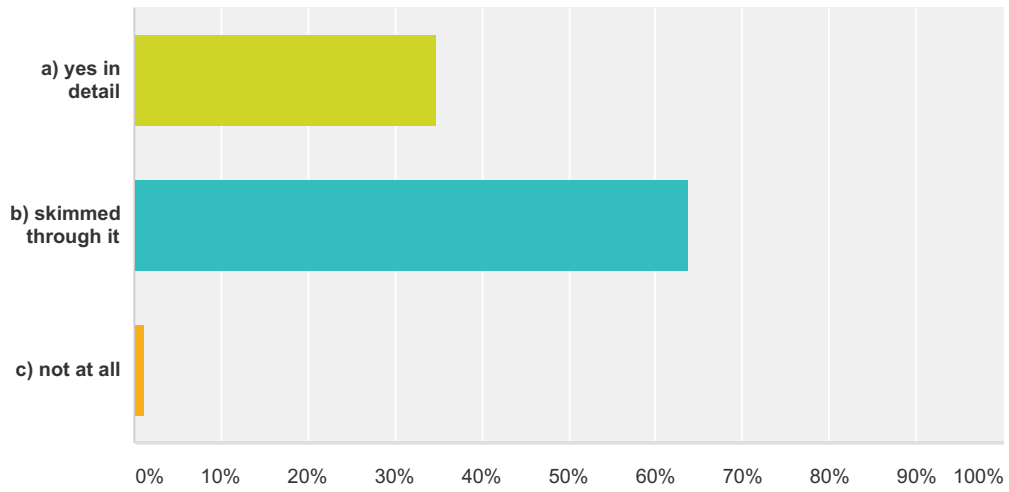
Answered: 1,036 Skipped: 5



Answer Choices	Responses
a) yes	91.60% 949
b) no - If no go to question 7	8.40% 87
Total	1,036

Q4 Did you read it?

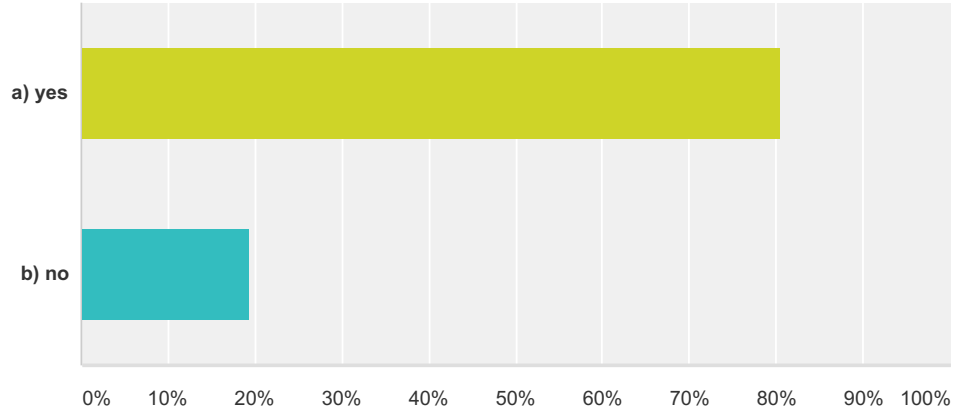
Answered: 952 Skipped: 89



Answer Choices	Responses
a) yes in detail	34.87% 332
b) skimmed through it	63.87% 608
c) not at all	1.26% 12
Total	952

Q5 Do you feel the report gives you enough information on the security and long term funding of your pension?

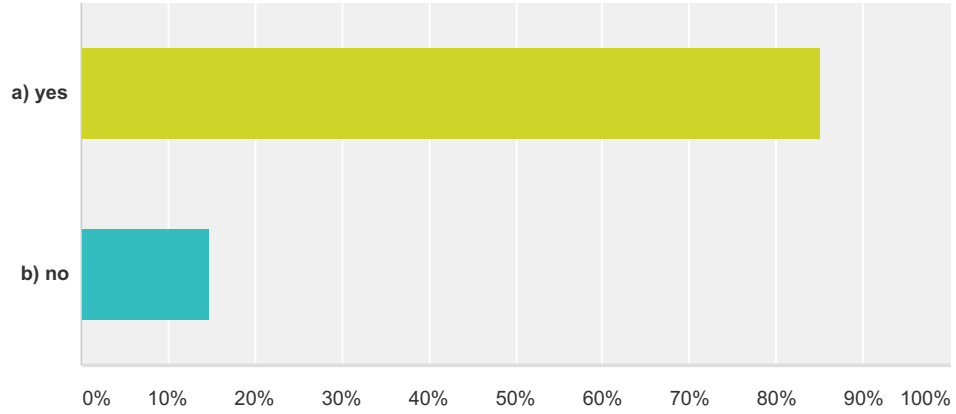
Answered: 934 Skipped: 107



Answer Choices	Responses
a) yes	80.62% 753
b) no	19.38% 181
Total	934

Q6 Do you feel the report gives you enough information on the other aspects of the Trustees' work to run the pension scheme?

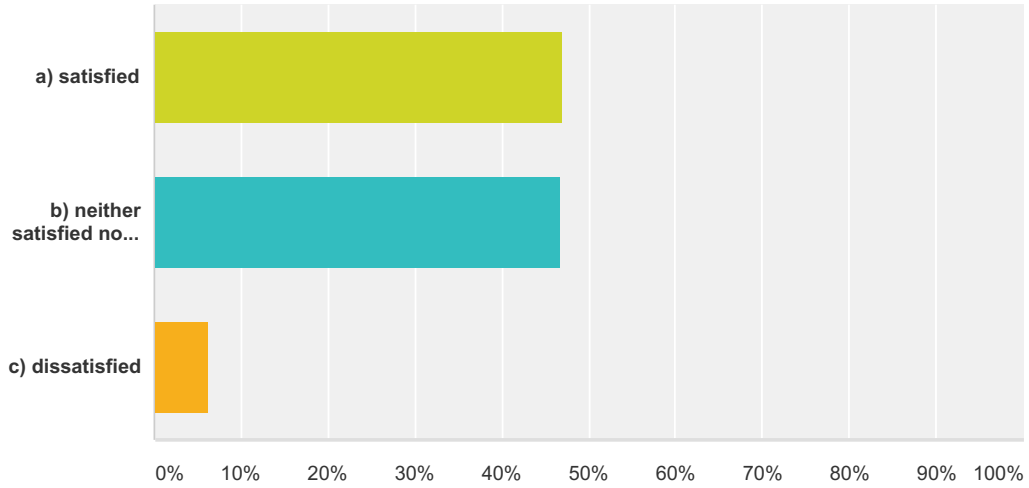
Answered: 930 Skipped: 111



Answer Choices	Responses	
a) yes	85.27%	793
b) no	14.73%	137
Total		930

Q7 Regarding the content of communications from the Trustees are you?

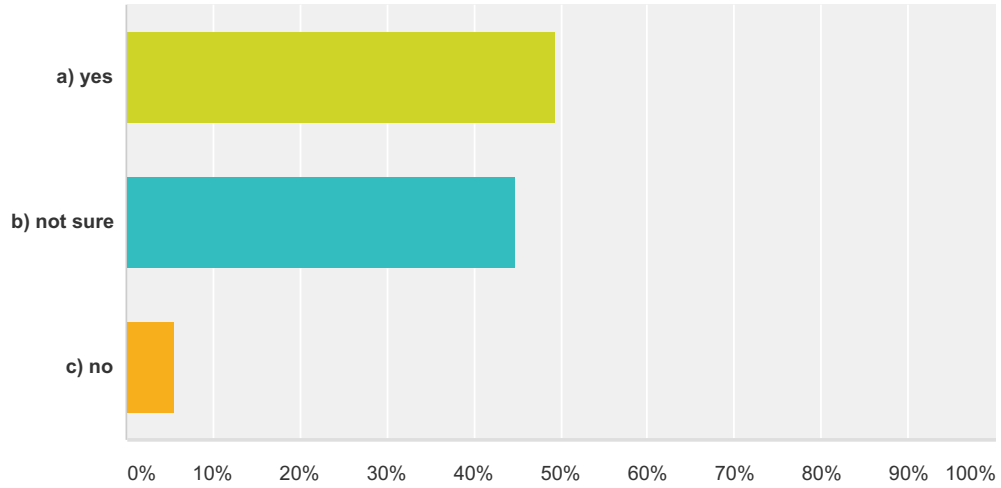
Answered: 1,030 Skipped: 11



Answer Choices	Responses
a) satisfied	46.89% 483
b) neither satisfied nor dissatisfied	46.80% 482
c) dissatisfied	6.31% 65
Total	1,030

Q8 From what you know of what the Trustees do for you, do you think they do a good job?

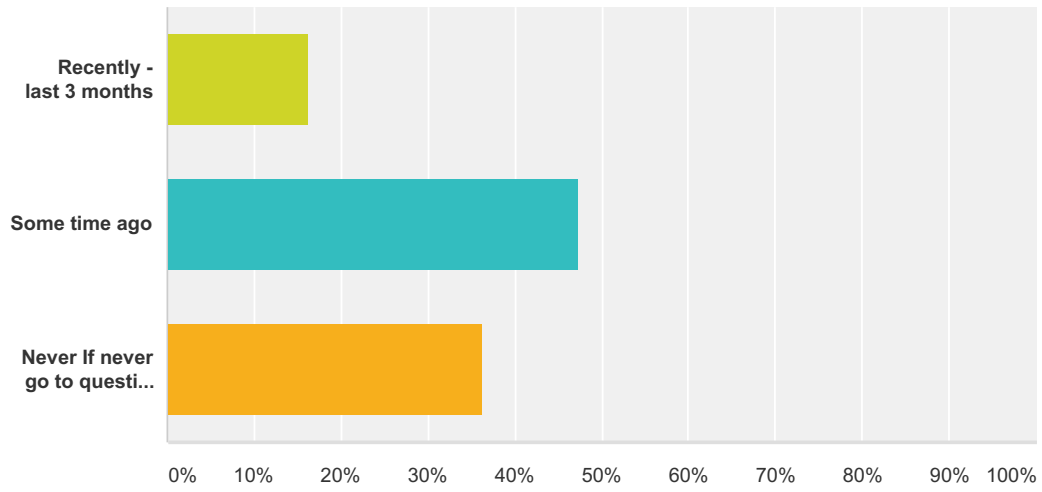
Answered: 1,031 Skipped: 10



Answer Choices	Responses
a) yes	49.47% 510
b) not sure	44.91% 463
c) no	5.63% 58
Total	1,031

Q9 Have you been in touch with Equiniti, the Pension Fund Administrators?

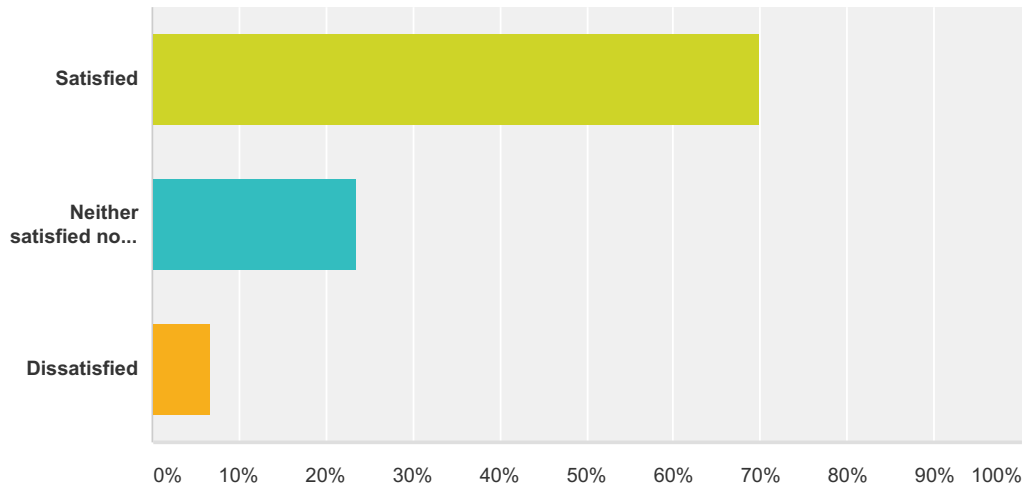
Answered: 1,034 Skipped: 7



Answer Choices	Responses
Recently - last 3 months	16.25% 168
Some time ago	47.49% 491
Never If never go to question 11	36.27% 375
Total	1,034

Q10 When you were in touch with Equiniti, were you?

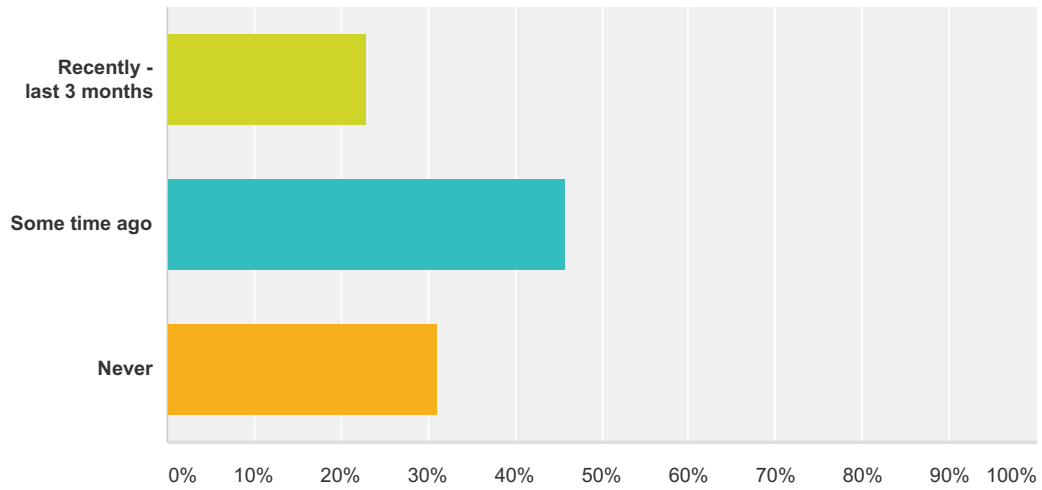
Answered: 667 Skipped: 374



Answer Choices	Responses
Satisfied	69.87% 466
Neither satisfied nor dissatisfied	23.54% 157
Dissatisfied	6.60% 44
Total	667

Q11 Have you used the HP Pension Plan website?

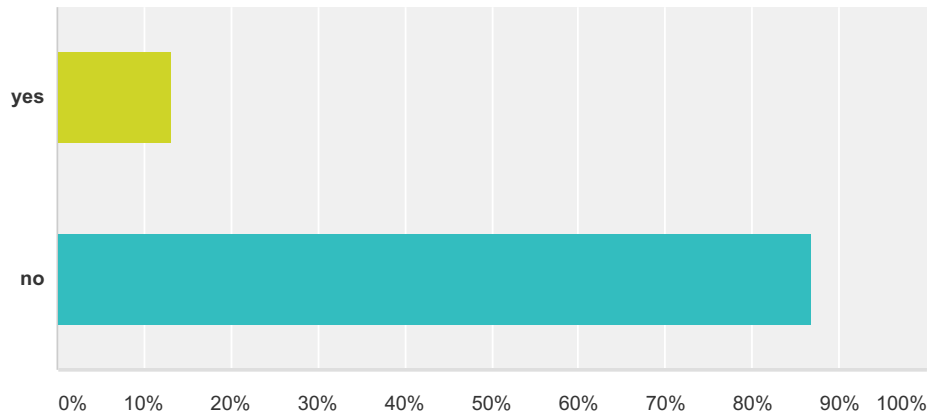
Answered: 1,035 Skipped: 6



Answer Choices	Responses
Recently - last 3 months	23.00% 238
Some time ago	45.89% 475
Never	31.11% 322
Total	1,035

Q12 Have you tried to use the website, without success?

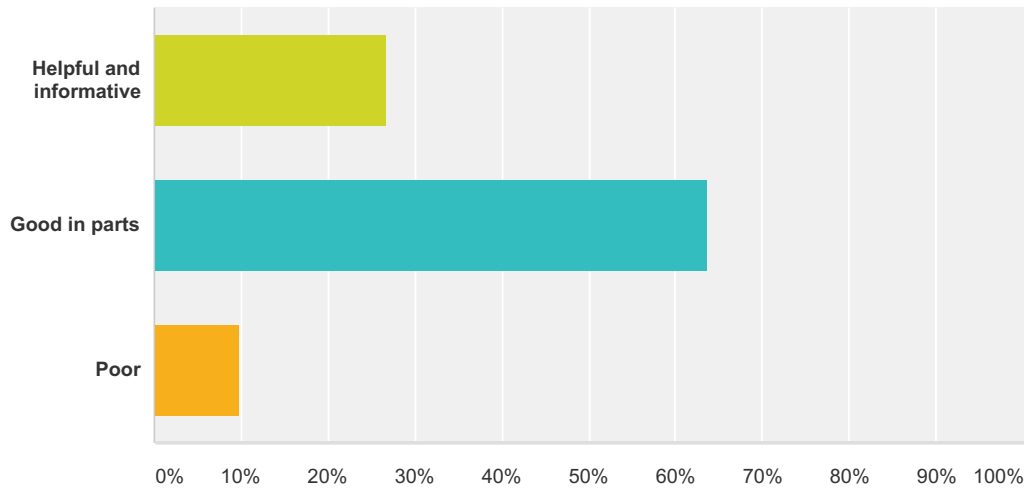
Answered: 997 Skipped: 44



Answer Choices	Responses
yes	13.24% 132
no	86.76% 865
Total	997

Q13 If you used the website, did you find it?

Answered: 679 Skipped: 362



Answer Choices	Responses	
Helpful and informative	26.66%	181
Good in parts	63.62%	432
Poor	9.72%	66
Total		679

Q14 Do you have any other comments you would like to make?

Answered: 291 Skipped: 750